

“What Did You Say??”

Interacting with a Hard of Hearing Person

Here are some questions to test your knowledge on Hearing Loss. Have fun trying to get them all correct – and if you had trouble answering some and want some explanations? Then come to our regular meetings! We will be delighted to see you!

1. Hard of Hearing People seem to hear one time and not another because:
 - a) Consonants require a different frequency than vowels.
 - b) They hear what they want to hear.
 - c) Ambient noise affects understanding.
 - d) “A” and “C” above.
2. In order to help a Hard of Hearing Person understand better:
 - a) Tell them to learn sign language.
 - b) Tell them to learn to speech read.
 - c) Help them to identify useful “ALD’s.”
 - d) “A” and “B” above.
3. When people lose their hearing they:
 - a) Learn how to speech read as a compensation.
 - b) Learn sign language.
 - c) Hearing Aids and CI’s fix hearing losses like glasses fix vision.
 - d) None of the above
4. The following affect hard of hearing people’s understanding:
 - a) Dark or inconsistent lighting
 - b) Hardwood floors
 - c) Copy machines
 - d) All of the above
5. In order to enhance communication with a hard of hearing person:
 - a) It is best just to shout.
 - b) Ask the person what helps the most.
 - c) Speak more slowly and slightly increase volume
 - d) “B” and “C” above

1. D 2. C 3. D 4. D 5. D

Answer True or False to the following questions. (HOH=Hard of Hearing)

- _____ 1. Bluffing is a common survival tool for HOH people.
- _____ 2. Beards and moustaches affect understanding for HOH people.
- _____ 3. Consonants require a different frequency and decibel range than vowels.
- _____ 4. Ambient noise affects understanding.
- _____ 5. When someone loses their hearing, they are able to speech read as compensation.
- _____ 6. Hardwood floors can affect understanding.
- _____ 7. A “Personal Communicator” is an example of an ALD.
- _____ 8. Loops, FM, Infrared, and hand held wired systems enhance communications
- _____ 9. Speaking loudly will ease communication for an HOH person.
- _____ 10. In Kentucky, HOH people purchase their own specialized phones.
- _____ 11. Most Insurance and Medicare/Medicaid will pay for hearing aids and ALD’s
- _____ 12. An ASL Interpreter is a good alternative to captioning.
- _____ 13. An employer is right when he said that if the HOH person could understand him in the conference room, he could understand him in the hallway.
- _____ 14. CapTel phones are good tools for understanding on the telephone.

Answers:

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|-----------|----------|----------|-----------|-----------|-----------|
| 1. True | 2. True | 3. True | 4. True | 5. False | 6. True |
| 7. True | 8. True | 9. False | 10. False | 11. False | 12. False |
| 13. False | 14. True | | | | |