ATTENTION: DO NOT DOWNLOAD Apple® iOS 11 IF YOU USE THE CAPTEL MOBIL APP!

With the release of Apple's new iOS 11, thousands of 32-bit apps, including the Hamilton CapTel for Smartphones mobile app, will no longer function.

We recommend that Apple mobile users who rely upon the Hamilton CapTel app delay updating their device so they can continue to make and receive calls with captions. The current Hamilton CapTel app will continue to f unction with iOS 10 and previous supported versions.

The Hamilton CapTel Development Team is working on an updated version of the app that is fully compatible with iOS 11. Additional notifications will be provided once the new app is available. If you have already updated your device to iOS 11, you may continue to use Hamilton CapTel's services through the web browser on a PC/Mac or Tablet.

The Hamilton CapTel 840i and 2400i model phones as well as the Hamilton CapTel app for AndroidTM and Hamilton CapTel for PC/Mac are NOT affected by this update.

Jayna Oakley

Information Office Supervisor

Kentucky Commission on the Deaf and Hard of Hearing

632 Versailles Road

Frankfort, Kentucky 40601

502-573-2604